

INSTRUCTIONS + FAQ SUBMITTING INTAKE FORMS

Disclaimer: the screenshots might not display exactly what you see on your end, but the instructions are the same for all of our program intake, application, and registration forms.

After you click the form link, you will need to enter your first name, last name, and email address. Click the **Next** button to go to the next page. (Figure A)

On the next page, begin filling out the questions. If you are a business owner, select yes for the Are You a Business Owner question. Click the Add Business button which will open an additional tab or popup window asking you to complete the linked Business Intake form. (Figure B)

- Fill out the Business Intake form.
- Click the Finish and Submit button.
- Close the additional tab or popup window.



COMPUTER

The Business Intake form opens in a **popup window**.

PHONE The Business Intake form opens in a **new tab** in your

phone's browser.

<image><text><text><text><section-header><form>





FIGURE B



If you are not a business owner, select no for the Are You a Business Owner question and continue filling out the intake form. When you have finished filling out the form, click the Finish and Submit button to save your answers and complete the form. (Figure C)

After you have submitted the form, you will see a confirmation message (Figure D) and receive a confirmation email with a PDF attachment of your form and further program instructions, if applicable. (Figure E)

Info: Public Access - CCA C-II Intake (External Facing) saved.

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When you are finished filling out the intake form, click the

You may close this tab or window.

Thank you for completing the form. Please check your email for a copy of the confirmation email with additional information.

FIGURE D

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FIGURE E

HELPFUL TROUBLESHOOTING TIPS

- Did you click the Finish and Submit button? If you didn't, you must go back and fill out the form again to complete the form.
- Do you see any blue warning boxes or red boxes displayed after you click the Finish and Submit button?
- Have you filled out all the required fields? A red display box will show if there are items missing.

Click here to set up a virtual meeting to troubleshoot any issues you are experiencing.

- Did you complete the form in one setting? Or did you start it and come back to it later to finish? We recommend dedicating time to complete the form in one setting for the best results and no potential technology issues. The form takes approximately 10-15 minutes to complete.
- Disable ad blockers and try again. Click here for instructions on how to disable ad blockers.
- Try using a different method to complete the form. Use a different device than what you used previously - a phone or computer. Use a different internet browser - we recommend using Chrome, Firefox, Edge, or Safari.

